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NEWS 7-20-54

Inquest Delves Into Work of Miss Hayes

The first witness to testify at the inquest today was Richard A. Lease, of 28205 Osborne Rd., Bay Village, the Bay View Hospital Administrator. He said that he began regular employment there Sept. 21, 1952.

Q.—Was Susan Hayes employed at the hospital at that time?

A.—Yes, she was.

Q.—Have you checked the records in regards to Susan Hayes?

A.—Relative to her employment, yes.

Q.—Can you give the dates of her employment?

A.—She was first employed at the hospital on Jan. 1, 1949, then left the hospital Dec. 31, 1952.

She was then re-employed by the hospital 8-29-53 and left 2-3-54.

Q.—Was her employment continuous that first time.

A.—Yes, continuous as we consider employment. There were vacations, but we consider that employment continuous.

Q.—At any time was she off the

payroll except for the vacation period?

A.—Not to my knowledge.

Q.—What were her duties at the hospital?

A.—She was a laboratory technician with some supervisory responsibility.

Q.—Where were her supervisory responsibilities?

A.—In the laboratory relative to the other technicians.

Q.—There were other technicians employed?

A.—Yes, in the laboratory.

Q.—Did the supervisory work of a technician take her out of the laboratory?

A.—Yes it did. Sometimes it was necessary to go on the floor to draw blood, or if an intern or an orderly was not available to assist with the patient.

Q.—How many hours a day is it usual for a technician to work?

A.—The standard time is an eight-hour day, but there were, on

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Inquest Is Turned to

Laboratory Worker

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occasions, special calls.

Q.—Are these special calls registered in any place?

A.—I think they are, but I couldn't check them all.

Q.—Are these special calls put in on a job in addition to the regular hours?

A.—Yes.

Q.—Are the employees paid separately for these special calls?

A.—No, if they are domiciled from the hospital the hospital pays transportation costs, but the work goes in with the regular pay.

ASKS FREQUENCY OF PHONE CALLS

Q.—What is the frequency of these emergency calls?

A.—I couldn't give it positively, but it is not unusual to have three, four or five during a week.

Q.—Who would initiate these special calls?

A.—It could be the intern or the doctor in charge of the case.

Q.—When these special calls were made was the head of the laboratory called in.

A.—No, I don't believe she was consulted at any time.

Q.—How many technicians are employed in the Bay View laboratory?

A.—It varies from two to three regular technicians. (Mr. Lees said that prior to 1953 when there were 53 beds in the hospital two technicians were employed, and since Nov. 20, 1953 when bed capacity was increased to 100, three technicians were employed.)

DISCUSS EMERGENCY OPERATIONS PERFORMED

Q.—How many emergency operations were performed in the hospital after 5 p. m.?

A.—The best I can do would be to guess. I don't think I should guess.

Q.—What would be your best guess?

A.—On some occasions there would be two or three in one night, then you'd go for several nights with none at all.

Q.—Would emergency laboratory work be necessary in these cases?

A.—I would say in the majority of these cases.

Q.—Are the emergency calls rotated among the lab technicians?

A.—Yes, however, in the last three months, one lab technician is domiciled at the hospital and she gets more than her share of the emergency calls.

Q.—Why did Miss Hayes leave the hospital in December, 1952?

A.—She had been there quite a while and had supervisory responsibilities. As a result of this responsibility she incurred a dislike of others. After a series of consultations this was cleared up. Shortly before she left she wanted to requisition a calorimeter, I told her I would take it under advisement. She said she would have to have it immediately or she would leave. I told her this could not be done and she gave regular notice and left.

QUARRELED WITH OTHER WOMEN

Q.—These difficulties she had, who were the employes concerned?

A.—It concerned mostly other women employes. I interpreted it as a result of Miss Hayes demonstrating authority she did not possess.

Q.—Can you enumerate the jobs these women held?

A.—Technicians, switchboard operators and perhaps office people.

Q.—Can you tell us the reason for her difficulty with telephone operators?

A.—I imagine there are reasons. I would have to be a pretty good psychologist to explain them. I don't believe I am justified of going further than to indicate she had no authority whatsoever over the switchboard, and on occasions she would order someone on the switchboard to do something.

Q.—Did she have any difficulty with anyone in the dietary department?

A.—I don't recall any difficulty in that department. She may have had.

Q.—Did she have any difficulty with lab help other than technicians?

A.—Not that I know of. We have one lab maid who is still in our employ. If she had any difficulty with Miss Hayes it was not reported to me.

HAD DIFFICULTY WITH OFFICE

Q.—What was the difficulty with the business office?

A.—Mostly getting slips and various reports to the office on time. In the office it was considered getting the reports there on time could have been arranged a bit better.

Q.—You mean that the business office thought that the records could have been put in more quickly?

A.—That was the main point. There were more and more late charges than the business office thought there should have been.

Q.—Can you tell the nature of the difficulty she had with the telephone operators?

A.—I really told all I can. It was nothing serious for me to go into more detail.

Q.—What did she direct them to do?

A.—Usually calling in people for emergency cases.

Q.—If Miss Hayes had to be reached in an emergency at home did she leave her telephone number?

A.—Correct.

Q.—Who established the order of call?

A.—The pathologist in charge of the department.

CAN'T RECALL ANY COMPLAINTS

Q.—Any complaints that Miss Hayes was not available when she was called?

A.—No.

Q.—Any complaints from the telephone operators saying Miss Hayes directed them to call others when she was called?

A.—I think not.

Q.—Do you remember why Miss Hayes was re-employed Aug. 20, 1953?

A.—We needed another technician. The pathologist and I were looking for a qualified technician and Miss Hayes is very well qualified.

Q.—Do you know if Miss Hayes was going to California the first time she left the hospital?

A.—I don't remember. I would have to check the dates. I don't know when Mrs. Shabala left, but I would say not before she left the first time.

ASKED ABOUT VISIT BY MISS HAYES

Q.—Did Miss Hayes visit the hospital after leaving in January, 1952?

A.—I couldn't say. She may have.

Q.—When a person has been employed as long as Miss Hayes, is it usual for the hospital staff to give a party?

A.—No.

Q.—Why did Miss Hayes leave after her re-employment?

A.—Records show she drew her last pay Feb. 3, 1954.

Q.—Do you know why she left?

A.—As I understand, her objective was to go to California. There was a discussion with her that she wouldn't work unless she got additional help in the laboratory. Maybe I should have gotten it, but I didn't think it was necessary.

Q.—The pathologist in charge, isn't he responsible for the number of persons in a laboratory?

A.—He is responsible, but he doesn't pay the salary.

Q.—He does make the recommendations?

A.—Yes. The recommendations should come from the pathologist.

IDENTIFIES PATHOLOGIST AS DR. HARTMAN

Lees identified the pathologist as Dr. C. E. Hartman. He said that Hartman in a sense was only a part-time employee because he did not put in a full day at the hospital each day.

Q.—Were the technicians permitted to do this?

A.—No, we have an understanding with them not to delimit their outside work, but we have an understanding that they will use their full energies in their eight hours at the hospital.

Q.—Mrs. Dorothy Shabala worked as a technician at Bay View Hospital?

A.—Yes, from Feb. 2, 1948 to March 31, 1953.

Q.—She resigned on that last date?

A.—That was the date of her last pay, but Mrs. Shabala said six months prior to this that she intended to leave.

Q.—Did Mrs. Shabala experience the same difficulties with other people as Miss Hayes?

A.—I think not.

Q.—Miss Norma J. Lombardo, was she employed at Bay View Hospital?

A.—Yes, from October, 1951 to April 13, 1952.

Q.—She left to go to other fields of employment?

A.—I can only go by the records. She was not employed at the hospital when I was.

Lees said that Ruth Gahagen, an assistant dietician, had never complained to him specifically about treatment accorded to her by Dr. Sam Sheppard. He said she complained once about whether interns should eat the regular breakfast or be given short order privileges.

Then, he corrected himself and said that Mary Johnston, a dietician, may have been the one who made that complaint.

Q.—Is Marjorie Wiggins employed at the Bay View Hospital?

A.—She started Jan. 17, 1949, and is in charge of the business office.

QUESTIONED ABOUT ANY COMPLAINTS

Q.—Did she ever complain about Sue Hayes' activities?

A.—I don't recall any complaints about activities. She did complain about expediting transmission of charges.

Q.—Did she ever tell you she was unhappy about the actions of Dr. Sam Sheppard?

A.—I don't think she did in so many words.

Q.—What did she mean?

A.—Some of these difficulties were due to the fact that a young woman was too familiar with the interns and some members of the staff.

QUESTIONED ABOUT DOCTOR'S BACKING

Q.—Didn't Marjorie Wiggins complain that Dr. Sheppard said not to bear down on Susan Hayes?

A.—I don't think he said that.

Q.—Is Alice Mause an employee of the hospital?

A.—Yes, she began on Jan. 27, 1947, and is a telephone operator.

Q.—Didn't she complain to members of the hospital administration about phone calls during working hours that Miss Sue Hayes made to Dr. Sam Sheppard?

A.—Never to me.

Q.—To anybody else?

A.—We did make a study of the switchboard. The phone bill was too large, and we made a check on all outgoing calls, to see whether hospital employees or personnel were over-using the phones.

FOUND EMPLOYEES TALKING TO FRIENDS

Q.—What was found?

A.—We found that employes were talking to friends and occasionally members of the staff were calling their patients and using the hospital phone.

Q.—Was Susan Hayes one of these employes?

A.—No, I believe I still have the list and her name is not on it. This happened after she left.

Q.—Do you know Daisy Dove?

A.—Yes, she's been a maid in the laboratories since May 12, 1949.

Q.—Did Daisy complain to anyone in authority about the actions of Dr. Sam and Susan in the laboratory?

A.—She never complained to me.

Q.—Was such information imparted to you?

A.—No, not in the laboratory or anywhere else.

COMPLAINED ABOUT MISS HAYES

Q.—Did Daisy complain about either one of them individually?

A.—Yes, she complained about the high and mighty attitude of Miss Hayes.

Q.—Didn't you have a conversation with Daisy Dove in which she said she was not able to work in the laboratory because of the actions of Susan and Dr. Sam, that she didn't want to be around when they were acting like that, that she had to stay overtime to complete her work?

A.—Not to my knowledge.

Q.—Was Shirley Nimmergood an employe?

A.—No, we kept a record of her employment by Dr. Sam from Dec. 31, 1951 to Nov. 3, 1952.

Q.—Why did the hospital keep her employment record?

A.—She spent a large time in the hospital checking records.

Q.—Does the hospital keep a record of long distance telephone calls?

**LONG DISTANCE CALL
RECORD "SKETCHY"**

A.—Yes, at least we try to. When a person asks for an outside line, unless the person tells the operator he is making a long distance call, the only way the operator can tell a long distance call is being made is by listening in. We then keep a record when the person who calls says they are making a long distance call.

Q.—If a long distance call appears on the telephone charge and there is no record of it would a check with the phone company be made to find the person responsible for the call?

A.—Yes, we have tried, but we have not been entirely successful.

Q.—In the investigation you made of long distance calls since January 1954 were any calls made by Dr. Sam disclosed?

A.—I don't recall.

Q.—Will you check that and make a report to me?

A.—Yes, I will.

**ASKS IF DOCTOR'S
"PROBLEM" WAS DISCUSSED**

Q.—Was there ever a meeting of the Board of Trustees or the Sheppard family which took up the problem of Dr. Sam and Miss Hayes' association?

A.—That question was never discussed by the Board of Trustees, neither was it discussed at any Sheppard family gathering where I was present.

Q.—Do you have any knowledge of such a gathering?

A.—No.

The next witness was Thomas Reese, father of Marilyn Sheppard, who lives at 4233 Silsby Rd., University Heights, vice president of the DiNoc Co.

He said that Marilyn Reese Sheppard was born April 14, 1923, and that her mother died when Marilyn was five or six weeks old. Marilyn lived with his mother, he said, from the time she was orphaned until a year after his remarriage in 1930 when she returned to his home. She graduated from Cleveland Heights High School at the age of 18 and attended Skidmore College for a year.

Q.—When did she become acquainted with Sam Sheppard?

A.—While attending Heights High School.

Q.—Did she marry Sam Sheppard?

**MARRIED SHEPPARD
IN CALIFORNIA**

A.—Marilyn had been going around with Sam for some time. She had left college and was working for Life and Time magazines. She came to me and said that she wanted to marry Sam who was in college in Los Angeles. I said if that's what you want to do, Marilyn, that's fine. I took her out to California and the wedding ceremony took place in a church in Los Angeles.

Q.—Was he still a student at that time?

A.—Yes.

Q.—Where did they live after their marriage?

A.—I can't recall the address, but it was an apartment terrace close to Los Angeles College.

Q.—Did she communicate with you after her marriage?

A.—Yes, she would write and I frequently telephoned her about once a month.

Mr. Reese said that Marilyn never had told him of any difficulty in her marriage, that she was quite happy when she learned she was going to have a